



TICKETING INFORMATION:

To ensure a magical experience for everyone, visitors are assigned their Sleigh Ride and Santa Visit within the pre-booked 30-minute slots indicated on your ticket.

We warmly invite guests to explore the museum either before or after their festive activities, but kindly request that you arrive at the Sleigh area at your designated time.

- Ticket holders enjoy FREE entry to the museum and a delightful 10% discount at our shop on the day of your visit!
- Each ticket permits entry for one child accompanied by up to two adults. Additional children or adults visiting without a child will require their own separate ticket.
- Please note that gifts are not provided for children under one year old or for adult sleigh riders unless they hold an additional ticket.
- Upon registering, you MUST insert the name as shown on your bank account in order to process one-off payments or set-up a Direct Debit.
- The museum access hours are between 10am and 5pm, with last entry at 4.30pm.
- Tickets are non-refundable and non-transferable.
- We look forward to welcoming you for a day filled with joy and festive cheer!

