

£ NMW/NLW

CCT016

12th June 2023

Operations/FOH

Casual

**About the role**

CVLife are looking for Casual Visitor Services Assistants to join the Visitor Services Team at The Coventry Transport Museum on a casual basis, to engage with visitors and help them gain a full appreciation and enjoyment of our collections and Coventry’s rich history.

As a Casual Visitor Services Assistant your role will be to help maintain a presence in the Museum and exhibitions, ensuring that they are a clean and safe environment for our visitors, as well as maintaining the safety and security of the collections.

**We are looking for candidates who:**

* Have a good understanding of the importance of customer service with experience within a customer service setting.
* Have strong communication skills – with a confident and friendly manner and able to adapt the communication style when needed.
* Possible experience of working in a retail environment.
* Candidates who are comfortable promoting retail promotions and maximising opportunities for donations to the museum.
* A positive and flexible ‘can do’ attitude.

There are various shifts available Mon – Fri and Weekends: 8-4, 9:45 – 5:15 There may be evening shifts if there are any events or functions at the Museum.

Come Join Our Team and apply today!

Casual Visitor Services Assistants

* Great development opportunities
* FREE entry to venues
* FREE health and fitness membership\*
* FREE health and fitness membership for a family member or friend\*
* FREE uniform for applicable roles
* FREE training for applicable roles
* DISCOUNTS on Centre activities\*

*(\*not applicable to casual workers)*

**CULTURE COVENTRY TRUST**

For the latest job vacancies and application details visit [www.cvlife.co.uk](http://www.cvlife.co.uk)

If you have any enquiries, please contact our Human Resources Team by emailing vacancies@cvlife.co.uk